



MY IT TEAM – IT 365 SOLUTIONS MENU

SERVICE PACKAGES

- My IT Team – Managed IT 365

INFRASTRUCTURE MONITORING

- *Server Monitoring – powered by Azure Monitor*
- *Storage Monitoring - powered by Azure Monitor*
- *Circuit Monitoring - powered by Azure Monitor*

INFRASTRUCTURE MANAGEMENT

- *Server Management*
- *Workstation Management*
- *Patch Management*
- *Storage Management*
- *Network Management*
- *Database Management*

MANAGED AZURE

- *Server Hosting*
- *Network Hosting*
- *Storage Hosting*
- *Disaster Recovery*
- *Managed Backups*
- *My IT Team Desktop-as-a-Service*
- *Secure File Sharing*

END-USER SERVICES

- *My IT Team Global Service Desk*
- *Secure Email Hosting – powered by Microsoft 365*
- *Enterprise Device Management – powered by Microsoft Intune*
- *Messaging Archiving – powered by Microsoft 365*
- *Email Threat Protection – powered by Defender*
- *Phishing Protection – powered by Defender*
- *Endpoint Protection – powered by Defender*
- *Information Rights Management – powered by Purview*
- *Data Sensitivity & Labeling – powered by Purview*

GOVERNANCE SERVICES

Included in every Bundle

- *Monthly Review & Update Device Inventory*
- *Quarterly Problem Management – Identify Top Recurring Issues*
- *Biannual Device Warranty Review*
- *Biannual End User Cybersecurity Awareness Training*
- *Biannual Strategic Planning*